

## CHAR CLUB TERMS + CONDITIONS

By use of the Char Club card you agree to the Char Char Restaurant + Bar Char Club membership terms & conditions as laid out herewith and any amendments that may occur from time to time.

- The Char Club membership is not transferrable and may not be used by any person other than the cardholder.
- The Char Club membership card is not a credit card or charge card.
- The Char Club membership card remains the property of Char Char Restaurant + Bar.
- As a condition of Char Club membership you MUST allow Char Char Restaurant + Bar to communicate with you via email, SMS, phone or any other methods as we may use from time to time to manage and run the program. Refusal or withdrawal of consent for Char Char Restaurant + Bar to communicate with you will constitute cancellation of the club membership.
- A Char Club membership will be for a 12 month period.
- Char Char Restaurant + Bar reserves the right to cancel the program at any time. Upon cancellation:
  - Membership renewal will immediately become unavailable.
  - All existing memberships will be honoured until their expiration dates.
  - No new memberships will be issued.
- Char Char Restaurant + Bar reserves the right to change member benefits from time to time. Membership benefits shall be listed on our website – [www.charcharrb.com.au/char-club](http://www.charcharrb.com.au/char-club). Changes to membership benefits will also be communicated to all club members by email.
- Char Char Restaurant + Bar reserves the right to offer additional short term or one off membership benefits with specific conditions and validity dates.
- The Char Club Card must be presented for all transactions including purchases and redemptions.
- The Char Club membership may not be used in conjunction with any other offer.
- Only one Char Club membership may be used per transaction.

- A member must notify Char Char Restaurant + Bar immediately of any change of address or of a lost or stolen membership card. Cards may be cancelled and re-issued.
- Char Char Restaurant + Bar may cancel membership at any time without notice for any reason, including if the member fails to comply with these terms & conditions, supplies any misleading information, makes misrepresentation to Char Char Restaurant + Bar or abuses any privilege afforded to the member.
- If a Char Club membership is cancelled, we will refund any membership fees paid for the particular membership period.
- Your Char Club membership will automatically renew at the end of the initial 12 month term for subsequent 12 month terms. We will notify you via email of the renewal and you will have the ability to cancel the renewal.
- Char Char Restaurant + Bar will aim to notify members of any changes but shall not be liable in any way for failure to do so.
- A member may terminate membership any time by writing to Char Char Restaurant + Bar:

Char Char Restaurant + Bar  
44b Mews Road  
Fremantle WA 6160  
Phone: (08) 9335 7666  
charclub@charcharrb.com.au

- By subscribing to The Char Club, a member must provide Char Char Restaurant + Bar with a postal address, email address and mobile number which will be used for club communication purposes only.
- The Char Club Program is not available to Char Char Restaurant + Bar staff members.
- Discounts not available off any function or set menu packages.